**PRODUCT RECALL POLICY**  
Our Pharmacy shall ensure that all recalled product(s) are immediately removed from the shelf. If Applicable, patients in possession of said product(s) shall be contacted immediately and instructed on the return and replacement process.  
  
PROCEDURE  
  
Upon notification of a recall, the pharmacy shall ensure:   
    
• Recalled products are removed immediately from stock.  
• Patient records are reviewed to determine those in possession of said recall products if applicable.  
• Patients who received the recalled products are notified immediately and given instructions for the return and replacement of the product.   
• Proper disposition of the products has occurred as specified by the instructions contained within the recall notice.  
• In the event we receive a recall notice and do not have any of the product in stock, the Recall Notice will be marked – NONE IN STOCK and placed in a binder OR   
• If we do have inventory of the recalled products, we will follow the recall instructions for return and place copies of the return paperwork and the Recall Notice in a binder.