



1661 Worcester Rd., Suite 405  
Framingham, MA 01701  
Toll Free 800-532-3742  
Phone 508-875-1866  
FAX 508-875-6108  
[www.northeastpharmacy.com](http://www.northeastpharmacy.com)



---

To: ALL Participating Pharmacies      From: David Benoit, MHP, RPh

---

Date: January 31, 2017      Pages: 1

---

Subject: Credentialing Support

---

Have you been through re-credentialing before? It is a CMS requirement of the Med D plans for their provider networks. When we went through it with Caremark, then Express, and some others, it was painful. Then, on top of that we were charged a fee.

Now, this can be simplified. Put the credentials in ONE place where the PBMs can re-credential with minimal interruption for your business. The National Council for Prescription Drug Programs (NCPDP) is launching this new business on February 12, 2017. You have all received their correspondence on Part 2 credentials. Below are some of the highlights.

- The additional documents being requested all appear to be documents we have been asked for in the past.
- Most of the non-compounding Policies and Procedures being requested have been provided in the past.
- NCPDP will charge \$250 per year. However, the fee will be waived in the first year if your file is completed by July 31, 2017.
- If you miss the July 31 deadline, you still must complete the updates to your profile before the end of the year. Otherwise, your NCPDP number may be de-activated.
- Compounder credentials are only being sought from sterile and complex non-sterile providers.

We are currently helping stores complete their NCPDP FWA attestations for Express. Hopefully, more PBMs will use that attestation for 2017.

We will all work hard to provide the support Participating Pharmacies need to complete the NCPDP Part 2 profile update before July arrives. Of course we will be relying on you to point out where the difficulties and challenges arise.

Most pharmacy owners have told me that they would happily pay a fee to remove the pain and suffering from re-credentialing. This is it. It will not run perfectly on the first day. Of that I am very certain. But, we will start early in order to give ourselves a buffer.

When you get the chance please review the materials you received from NCPDP at your official email address. If you have not received them, please login to your NCPDP account and update your email address. There will be another wave of notices before the program goes live on February 12, 2017.