**Patient Consultation Policy**

**Policy Detail:**

It is our policy to make an offer to counsel patient (and or patient advocate) on all new prescriptions.

This consultation shall include but is not limited to:

* Name of the drug (brand name, generic, or other descriptive information);
* Intended use and expected action;
* Route, dosage form, dosage, and administration schedule;
* Common severe side effects or adverse effects or interactions and therapeutic contraindications that may be encountered, including how to avoid them and the action required if they occur;
* Techniques for self-monitoring of drug therapy;
* Proper storage and proper disposal:
* Potential drug-drug interactions or drug-disease contraindications;
* Prescription refill information; and
* Action to take in the event of a missed dose

Our pharmacy will also provide written monograph for all new prescriptions.

**Counseling When the Patient Is Not Present:**

For deliveries to patient homes or patients residing in facilities, our pharmacy will include written monograph as well as providing our phone number and office hours to answer any questions regarding the prescriptions.

**Documentation:**

Our pharmacy will document that patient counseling was offered and indicate whether it was accepted or declined. Any pertinent details regarding the counseling of a specific medication will be documented in patient’s profile.